# **Shipping Policy**

**Last Updated:** 11/7/2025

Thank you for visiting and shopping at socalcustomshowerdoors.com. The following terms and conditions constitute our Shipping Policy.

We currently do not ship outside the U.S.

### 1. Shipment processing time

#### **Order Cut-off Time**

Orders placed after 10:00 AM (GMT-08:00) Pacific Standard Time (Los Angeles) will be processed the next business day.

#### **Handling Time**

All orders are processed within 1 to 3 business days (Mon - Fri).

#### **Transit Time**

Destination	Shipped	Time		
All destinations	Mon - Sat	1-7 business days		

### **Total Delivery Time**

Total Delivery Time = Handling Time + Transit Time

For All destinations, the estimated total delivery time is **2-10 business days**.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in the shipment of your order, we will contact you via email or telephone.

### 2. Shipping rates & delivery estimates

Package Weigh	t Standard Shipping	g Expedited Shipping	<b>Next Day</b>	<b>Shipping Same Day</b>
1-20lbs	9.99	19.99	29.99	75.99
21-50lbs	39.99	75.99	109.99	159.99
50lbs >	109.99	189.99	299.99	299.99

### **Estimated Delivery Times**

- **Standard Shipping:** 5-7 Business Days
- **Expedited Shipping :** 3-5 Business Days
- Next Day Shipping: 1-2 Business Days
- Same Day: 1 Day

Delivery delays can occasionally occur.

# 3. Third-Party Supplier

Please note that we use a third-party supplier to manage and deliver our orders. This may affect shipping times and packaging.

### 4. Order Pickup

You can skip the shipping fees with free local pickup at:

- South Gate CA
- Temecula CA
- Corona CA

After placing your order and selecting local pickup at checkout, your order will be prepared and ready for pick up within 1 to 7 business days. We will send you an email when your order is ready along with instructions.

Our pickup hours are Monday - Thursday 7am-4pm.

### 5. Customs, Duties and Taxes

SoCal Custom Shower Doors is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

## **6. Returns Policy**

For information about returns, please contact us.

### 7. Contact Us

If you have any questions about this Shipping Policy, You can contact us:

- By email: socalcustomshowerdoors@gmail.com